

BENEFITS OF CHOOSING A NAMM MEMBER:

- Recognised industry body
- Local craftsmen
- Specialist skills and knowledge
- Free, independent, expert advice
- Wide range of choice
- Value for money
- See the stone, not just a catalogue
- Quality of workmanship
- Guarantee of high standards
- Guarantee of conformity
- Public liability insurance
- Insurance protection for your memorial
- Free arbitration service

INSURANCE

It is always advisable to insure a memorial against accidental damage, vandalism and theft - and to make sure the cover takes effect immediately the stone is fixed in the cemetery or churchyard.

Your local NAMM memorial mason will be able to provide further information and arrange cover should you require.

STONEGUARD

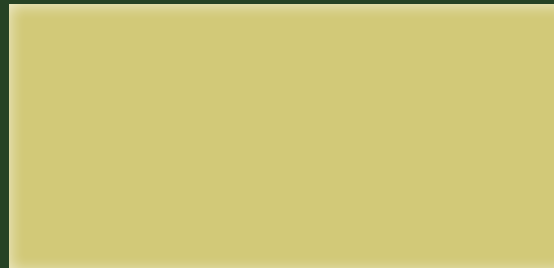
StoneGuard Memorial Insurance established over 25 years.
A product of Bridge Insurance Brokers Limited.

Authorised and regulated by the
Financial Conduct Authority.

*they never die...
those who are remembered*



"Quality Assurance for the Memorial Industry"



NAMM

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N.A.M.M

Quality Assurance for the Memorial Industry

HELPING YOU CHOOSE THE RIGHT MEMORIAL



10 QUESTIONS TO ASK YOUR MEMORIAL MASON

WHO ARE NAMM?

NAMM is the National Association of Memorial Masons established in 1907 to bring quality standards to Memorial Masonry. We are a “Not for Profit” organisation and our aim is to protect the interests of the bereaved and promote excellence in our membership. We work with Burial Authorities, Ministry of Justice and the British Standards Institute to ensure good working practice and to maintain and develop standards.

If your mason is a member of NAMM they will have to adhere to NAMM’s Code of Working Practice and Ethics.

The bereaved can use our free arbitration service in the rare case that you are not satisfied with the finished memorial or the service you have received.

WHAT MAKES A MEMORIAL?

This leaflet refers to memorials usually erected in either cemeteries or churchyards.

These memorials need to be of a material that:

- Will withstand the weather
- Can take a lasting carved inscription (and maybe more later on)
- Is suitable for shaping and ornamentation

Time has shown that natural stone (i.e. stone, slate, marble and granite) have all these qualities. A NAMM Mason will be able to explain the best stone to meet your needs.

THE 10 QUESTIONS YOU SHOULD ASK YOUR MEMORIAL MASON

Have you carried out any other work in my local cemetery or churchyard?

“Your mason should be able to explain the cemetery or churchyards rules & regulations and be able to give you help and advice about your memorial and what is and what isn’t allowed”

Can I see examples of recently completed work?

“A good mason should be able to give you examples of the work he has carried out and design a memorial which will be a lasting memory of your loved one”

Are you a member of the National Association of Memorial Masons?

“To be part of NAMM your mason must be able to demonstrate that they adhere to our Code of Working Practice and adhere to our Code of Ethics when dealing with the bereaved - look out for the logo!”

Are you accredited to work in the local Cemetery?

“You need to ensure that your mason is accredited to work in your cemetery and that they are registered to fix your memorial in place”

Do you guarantee your work?

“NAMM states that all our members guarantee their work for a minimum of 10 years and they should offer you memorial insurance for any damage or subsidence to your headstone to ensure your peace of mind”

Are you insured?

“All of our members will be insured to carry out the work on your memorial and you can ask to see proof of this for your peace of mind”

Will you provide me with a detailed quotation that includes a specification?

“To ensure your memorial is a fitting tribute to your loved one, it is vital that you have a detailed quotation and that you can visualise your memorial. A NAMM mason will be able to provide this for you in writing”

Will you give me an estimated completion date?

“Our masons will work with you to give you timescales and an estimated completion date for all your work”

Can you give me references from other people you have worked for?

“Our masons will be happy to provide references and photographs from their customers on the quality of work and service they provide”

Do you work to NAMM’s Code of Working Practice and the British Standard 8415?

“Our masons will be able to create a fitting memorial as a lasting tribute to your loved one and they will also erect the memorial to the highest standards to ensure that your treasured memorial will be safe and secure”

Choose a MEMORIAL with the help and understanding of a NAMM member